

An important update about your
XFINITY Internet service

Hi {{Name}}

We're writing to let you know that we will be trialing a new XFINITY Internet data plan in your area. Starting **December 1, 2015**, your monthly data plan will include 300 GB. We'll also trial a new "Unlimited Data" option that will give you the choice to purchase unlimited data for \$35 per month in addition to your monthly Internet service fee.

The majority of XFINITY customers use less than 300 GB of data in a month, and therefore will not be affected by these changes. If you are not sure of your monthly data usage, please refer to the **Track and Manage Your Usage** section below.

Here are the details of the plan:

You'll get 300 GB of data each month. If for any reason you exceed the 300 GB included in your plan in a month, we will automatically add blocks of 50 GB to your account for an additional fee of \$10 each. We're also implementing a three-month courtesy program. That means you will not be billed for the first three times you exceed the 300 GB included in the monthly data plan.

Here are the details of the Unlimited Data option:

If you don't want a 300 GB data plan, the new Unlimited Data option is an alternative that provides additional choice and flexibility, especially for customers who use lots of data. You can choose to enroll in the Unlimited Data option at any time for an additional \$35 a month, regardless of how much data you use. Enrollment in this option goes into effect on the first day of the subsequent calendar month. For additional information, [click here](#).

Here are a few tools for you to easily track and manage your usage:

- **Usage meter** – Track how much data you have used each month with our [usage meter](#).
- **Data Usage Calculator** - Estimate your data usage with our [calculator tool](#). Simply enter information on how often and how much you typically use the Internet, and the calculator will estimate your monthly data usage.
- **Notifications** - If you are on the 300 GB plan, we will send you a courtesy "in-browser" notice and an email letting you know when you reach 90%, 100%, 110%, and 125% of your monthly data usage plan amount. You can also elect to receive notifications at additional thresholds as well as set up mobile text notifications. Learn more about notifications [here](#). Notices will not be sent to customers who enroll in the Unlimited Data option.

If you have any additional questions about the new data usage plan, please see our [FAQs](#).

Thank you for being an XFINITY Internet Customer.

Sincerely,
Your XFINITY Team

Please note that this is a consumer trial. Comcast may modify or discontinue this trial at any time. However, we will notify you in advance of any such change.