



Water Quality Fee APPEAL PROCESS

I. Introduction:

A water quality fee is assessed to the owner of each and every lot and parcel of land within the corporate City of Chattanooga (City) limits which directly or indirectly uses the storm water system of the City and that contains impervious area.

According to TCA 68-221-1107, "persons, including, but not limited to, owners and operators of agricultural land, whose storm water runoff is not discharged into or through the storm water or flood control facilities, or both, of the municipality shall be exempted from payment of the graduated storm water user fee authorized by this section".

II. Appeal Criteria:

a) Erroneous Billing or Correction of the Impervious Area: The City would provide adjustment in the Water Quality Fee for erroneous billing that may result from miscalculation of the impervious area.

b) Exemption or Partial Exemption: The City would provide Exemption or Partial Exemption of the Water Quality Fee to property owners that stormwater runoff from their properties is not discharged into or through the City storm water system. Properties that may qualify for exemption or partial exemption include properties or portion of properties:

- That discharge directly into Tennessee River,
- That discharge directly into any other Waters of the State having no City stormwater structures that is downstream from their properties, or
- Discharging directly into another system (sanitary sewer system) (i.e. having no City stormwater structures downstream from their properties).

III. Appeal Procedures:

Submit the application (Form A: Water Quality Fee APPEAL FORM) and attach supporting documents to the City Water Quality Program via email (preferably):

Water Quality Manager
1250 Market Street, Suite 2100
Chattanooga, TN 37402-2713
Phone: (423) 643-5877
ChattanoogaWQ@mail.chattanooga.gov

Subject: Water Quality Fee APPEAL Application