

Where to Call for Help

211 is an information and referral service of the United Way of Greater Chattanooga, which provides information on area services, as well as state and federal organizations. At **211**, you will talk to a trained Resource Manager who will direct you to people who can help.

First Call for Help – Dial 211	265-8000
Adult Protective Services	634-6618
AIDS: Local Hotline	267-2437
Alcoholics Anonymous	499-6003
American Red Cross	265-3455
Area Office on Aging	266-5781
CADAS (drug/alcohol treatment)	756-7644
Catholic Charities	267-1297
Chattanooga Food Bank	622-1800
Child Abuse/Neglect	266-0162
Community Kitchen	756-4222
CONTACT Crisis Intervention Line	266-8228
Hamilton Co. Emergency Assistance	209-6855
Family Violence & Sexual Assault Hotline	775-2700
Food Stamp Office	634-6200
Hamilton Co. Social Services	209-6833
Human Services, Chattanooga	757-5551
Johnson Mental Health Center	756-2740
Legal Services (Southeast TN)	756-4013
Meals on Wheels	755-6100
Medical Society	622-2872
Partnership for Families, Children & Adults	755-2850
Poison Control Center	800-222-1222
Runaways	800-231-6946
Salvation Army	756-1023
Sexual Assault Hotline	775-2700
Speech and Hearing Center	622-6900
Suicide Hotline, Fortwood	634-8995
TennCare	800-669-1851
Transportation	
CARTA Public Transportation	629-1473
CARTA Care-A-Van	698-9038
Interfaith Senior Services	265-2397

Coalition Partners

Medical Society of Chattanooga-Hamilton County
 Medical Foundation of Chattanooga
 Erlanger Health System
 Memorial Health Care System
 Parkridge Medical Center
 Hamilton County Health Department
 Erlanger's Dodson Avenue and Southside
 Community Health Centers
 Memorial Health System Health Centers
 Volunteers in Medicine
 Homeless Health Care Clinic
 UT College of Medicine Chattanooga
 Chattanooga CARES
 Community Research Council
 Chattanooga Homeless Coalition
 Regional Health Council
 UT Physicians
 Siskin Hospital for Physical Rehabilitation
 Rehab South



Medical Society & Medical Foundation
 1917 East Third Street, Suite A
 Chattanooga, TN 37404
 423-826-0269 (phone)
 423-308-1821 (fax)

This publication was made possible by grant number G920A02304-01-00 from the U.S Department of Health and Human Services, Health Resources and Services Administration. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the U.S. Department of Health and

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*Agencies Providing
Health Care for the
Medically Underserved*

Community Health Centers provide primary and preventive health care in Hamilton County. Patients can be seen regardless of income; charges may be based on a sliding scale. For specific income guidelines and fee schedules, contact the individual clinics.

In addition, Project Access provides access to care for the uninsured with annual incomes below 150 percent of poverty.



Chattanooga-Hamilton County Health Department Centers

Services: Primary health care for all ages, physical exams, genetic screenings, immunizations, contraceptive care, maternal and child health, health education and counseling, preventive screenings and tests, HIV testing and counseling, pregnancy testing, and breast and cervical cancer screening. Call to inquire about services at each location.

Information: 209-6010

Fees/Payments: TennCare accepted; sliding scale fee services based on ability to pay.

Third Street Health Center

921 E. Third Street, Chattanooga

Appointments: (423) 209-6010

Hours: Monday— 8 am – 5 pm;

Tuesday - Friday — 8 am – 4 pm

Birchwood Health Center

5623 Highway 60, Birchwood

Appointments: (423) 961-0446

Hours: Monday, Wednesday & Friday
8 am – 4 pm

Ooltewah Clinic

5520 High Street, Ooltewah

Appointments: (423) 238-4269

Hours: Monday — 8 am – 6 pm;

Tuesday — Thursday — 8 am – 4 pm

Friday — 9 am – 4 pm

Sequoyah Clinic

9527 W. Ridge Trail Road, Soddy-Daisy

Appointments: (423) 842-3031

Hours: Monday, Tuesday, Thursday – 8 am – 4 pm

Wednesday – 8 am – 6 pm

Friday – 8 am – 4pm

Contact these agencies directly for information about services and hours of operation

Erlanger Community Health Centers

Services: Primary care, medical tests, screenings, women's health, dental, obstetrics.

Fees/Payments: TennCare, private insurance, sliding scale based on ability to pay.

Southside Community Health Center

100 E. 37th Street, Chattanooga

Information: (423) 778-2700

Hours: Monday — 8 am – 7 pm;

Tuesday, Wednesday, Thursday —

8 am – 5 pm

Friday — 8 am – 4 pm

Dodson Ave Community Health Center

1200 Dodson Avenue, Chattanooga

Information: (423) 778-2800

Hours: Monday—Thursday — 8 am – 5 pm

Friday — 8 am – 3 pm

Homeless Health Care Center

Services: Primary care, immunizations, and referrals; outpatient substance abuse treatment

Fees/Payments: TennCare accepted; no charge for qualifying individuals

717 E. 11th Street, Chattanooga

Information: (423) 265-5708

Hours: Monday – Friday, 7:30 am – 4:00 pm

Volunteers in Medicine

Services: Primary and preventive care.

Fees: No charge for qualifying individuals

5907 Marlin Road (next to the East Gate Library)

Chattanooga, TN

Information: (423) 855-8220

Office Hours: Monday-Friday — 8:30 am – 4:30 pm

Please call for appointment

Chattanooga CARES AIDS Resource Center

Services: Primary care, mental health, substance abuse, nutrition counseling.

13 Kent Street West, Chattanooga

Information: (423) 265 2273

Hours: Monday - Thursday — 8 am – 4 pm

Friday, 8 am – 12:30 pm

Memorial Health Care Centers

Services: Primary and comprehensive family care, medical tests, preventive screenings, school and camp physicals.

Fees/Payments: The Health Care Centers provide care regardless of ability to pay. They accept TennCare, Medicare and most commercial insurers.

Memorial North Shore Health Center

103 Cherokee Blvd., Suite E, Chattanooga

Information: (423) 756-1506

Hours: Monday – Friday, 8:00 am – 4:30 pm

Memorial Westside Health Center

1200 Grove Street, Chattanooga

Information: (423) 634-0225

Hours: Monday – Thursday — 8:30 am – 3:30 pm

