

CARTA Customer Survey

Instructions: CARTA may have to take actions to reduce service or raise fares in order to balance its budget.

Under the words "Bus/Careavan," circle three actions that you would prefer over the others.

Under the words, "Shuttle," circle three actions that you would prefer over the others.

Bus/Careavan (Circle 3)

- Eliminate Cromwell Road route - \$50,000
- Eliminate Saturday St. Elmo - \$25,000
- Reduce weekday peak hour frequency on Alton Park/E. Chattanooga from 15 to 20 minutes - \$50,000
- Reduce weekday midday frequency on East Lake/Northgate from 40 minutes to 60 minutes - \$75,000
- Reduce weekday peak frequency on Hamilton Place from 12 to 15 minutes - \$150,000
- Eliminate Sunday bus and Careavan service on all routes - \$75,000 (This is the only action that would cut Careavan service)
- Eliminate Saturday service on N. Brainerd and Eastdale - \$30,000
- Eliminate Saturday service on East Brainerd - \$30,000
- Eliminate Sunday service on Northgate - \$25,000
- Increase bus fares by \$0.25 in January - \$150,000
- Other Suggestions

Shuttle (Circle 3)

- Reduce frequency during peak periods from 6 minutes to 7.5 minutes - \$50,000
- Eliminate all service after 8:00 pm - \$65,000
- Eliminate Sunday service - \$75,000
- Eliminate North Shore Shuttle - \$75,000
- Reduce frequency on shuttle at all times to 10 minutes - \$150,000
- Eliminate evening service after 8:00 pm on Sunday through Thursday - \$40,000
- Other Suggestions
